

Bridgемate Play

Play online at your club



Manual for bridge players

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Adapted for North American use
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Introduction

Welcome to Bridgемate Play! Bridgемate Play is an innovative platform that enables you to play online in your bridge club in a true hybrid game. If your club organizes hybrid club games, this manual will help you to set up your Bridgемate account and to join your club's hybrid game. It only takes a few minutes to set up your account and start playing. Go ahead and enjoy playing at your club, wherever you are!

One-time preparations

Create a Bridgемate account

To use Bridgемate Play you need a Bridgемate account. In case you use the Bridgемate App, you already have such an account. If you do not have an account yet, you can either make an account via the Bridgемate app (using your mobile device) or on the Bridgемate Play (www.bridgемate.club) website.

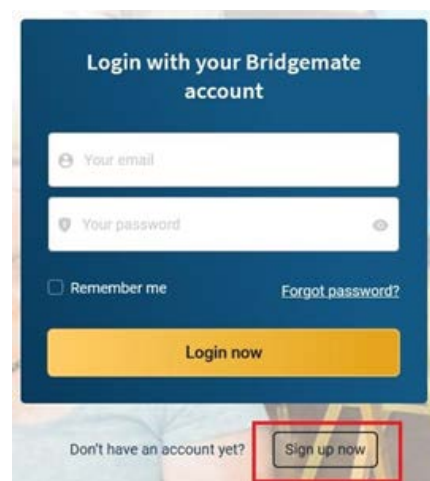
Create a Bridgемate account via the Bridgемate app

For more information on creating a Bridgемate account via the Bridgемate app, see: <https://www.bridgемate.us/app/support-and-faq/1836374-install/>

Create a Bridgемate account on the Bridgемate Play website

To create a Bridgемate account via the Bridgемate Play website, follow these steps:

1. Open your internet browser; go to <https://www.bridgемate.club>
2. Click “Sign up Now”.
3. Enter your First name. Last name, Country, Email address and password. Agree with the Terms of use and Privacy Policy and click on “Create account”. An email is sent to the specified email address with a link to complete your Bridgемate account creation.
4. Go to your email program and open the email that was sent to you. Click on the link in the email to confirm your account. If you cannot find the email, it may have ended up in your spam box or you have mistyped your email address. In that case, create your account once more.



Register with your club

Next step is to register your account with your club. If you already have the Bridgемate app, you probably already have registered with your club. If you haven't done so or want to register with another club, you can register either via the Bridgемate app or through the Bridgемate Play website.

Registering with your club via the Bridgемate app

To register with a club using the Bridgемate App, see this web page: <https://www.bridgемate.us/app/support-and-faq/1836378-register/>

Registering with your club on the Bridgемate Play website

If you want to register with your club through the Bridgемate Play website, follow these steps:

1. Open your internet browser and go to <https://www.bridgемate.club>
2. Log in with your Bridgемate account credentials.
3. Click “Clubs” on the left side.
4. Click “Add new club membership” to add a club registration:

Clubs

My clubs


You have not registered yet with any club. Start adding a club membership first to play online in your club.

Add new club membership

5. Select your club, enter your membership number and click “Add membership”. Your club membership is now registered. You will see something like this:

Clubs

My clubs

Club name	City	Member N°	
Bridgemate Bridge Club	Rijswijk, Netherlands	5556	

Add new club membership

Note: If your club has opted to validate all new registrations before they can be used, your registration is pending until it's validated by the club. A pending registration is recognized by an exclamation mark. Your registration becomes active as soon as the club validates and approves your registration.

Account Photo

You can add a picture of yourself to your account (this is not required). This image is used when playing online. Click “Account” on the left side to access your account, and to add a photo.

Join the online game

You can play online using your computer (Windows or Mac), iPad or Android tablet. An internet connection is required.

Go to <https://www.bridgemate.club> and log in with your Bridgemate account. You can see the upcoming events at the “Events” tab.

Pre-registration for an event

In case pre-registration for an event is required, you can register using the yellow “Register” Button.

Events

If pre-registration is not required, it will show “No registration” and you can enter the session’s lobby shortly before the session starts.

Today's events

There are no online events today

Upcoming events

Bridgemate Bridge Club	Tuesday 3 August	🕒 12:10	🔒 Registration required	🕒 Registration closes in 2 hours, 56 minutes	Register
Hybrid game					

Join event

When the lobby opens up (usually about 30 minutes before the start of the session), a “Join event” button will appear for that session.

Events

Click on the “Join event” button to access the lobby area of the game.

Today's events

Bridgemate Bridge Club	🕒 16:10	🔒 No registration	🕒 Event starts in 4 minutes, 11 seconds	Join event
Hybrid game				

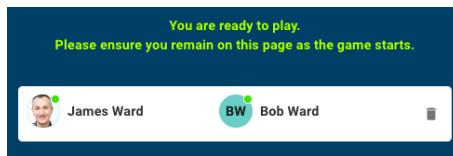
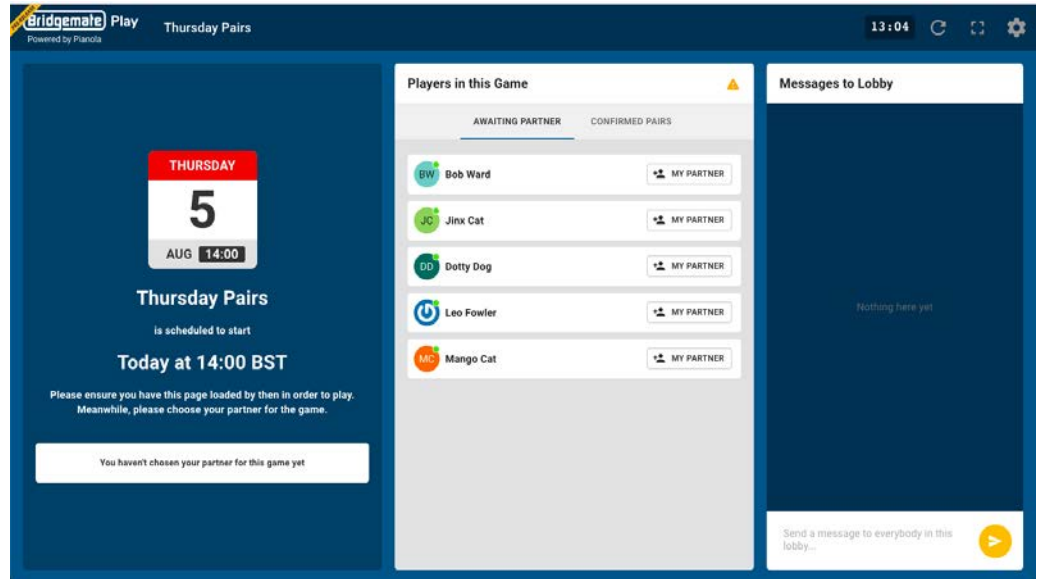
Upcoming events

There are no upcoming online events

The Lobby

When you join a game, you will enter the 'lobby' area. This is where you choose your partner and chat with other players until the director starts the game.

Select your partner by clicking on the “My partner” button next to the name of your partner. Be sure to choose your partner before the game start time as only players who have formed a partnership will be included in the game when the director starts the game.



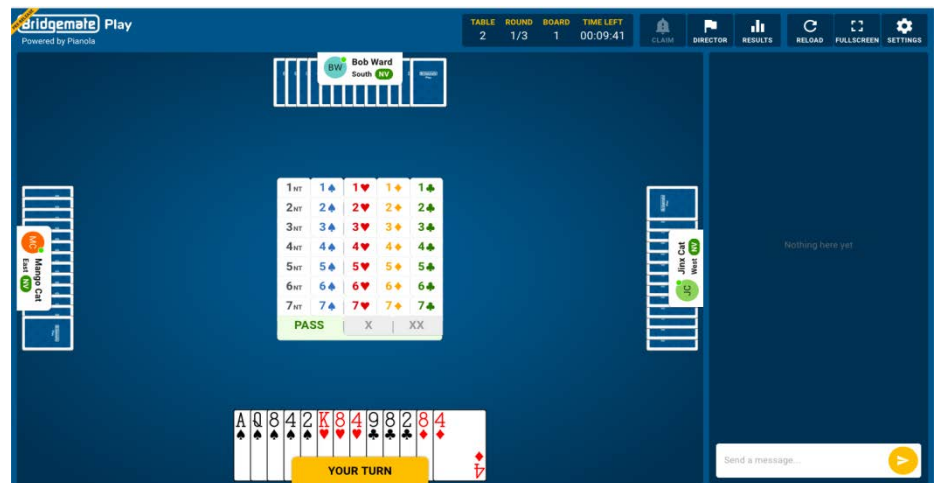
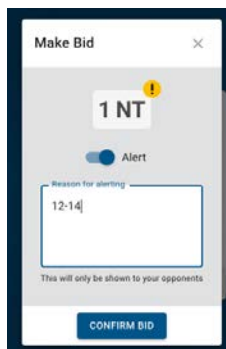
If you select the wrong partner by accident, you can undo the partnership by clicking the trash can next to your names:

Playing a board

When the director starts the game, you will be taken to your first table and the first board is automatically started. You can chat with the other people at the table openly or in a private chat with your opponents.

Bidding

Choose your bids and then click to confirm. This is also where you make any alert to your opponents. Bridgemate Play uses “self alerts”, which are seen by you and your opponents but not your partner.



Playing

Playing proceeds normally by clicking on the card that you want to play.

Tools and options

The header contains information about the game, buttons to make a claim, call the director, view the results, reload the page, change to full screen, and adjust your settings.



Claiming

If you want to make a claim press the claim button, select how many of the remaining tricks you're claiming and provide an explanation to your opponents. If they both accept your claim, the hand ends and you move on to the next. If either of them reject your claim, the director is called to resolve how many tricks are to be awarded.

Director

If you need the director, press to call him/her. The game is paused until (s)he arrives at the table.

Results

Click to see the current rankings

Reload

If anything unexpected happens (perhaps an outage with your internet connection), press the reload button to refresh the page. This resolves most issues.

Fullscreen

Bridgemate Play is best if you give it the most screen space you can. Press the fullscreen button to use the whole of your device's screen.

System

Here you can write down the system card of your partnership. This information is stored on the Bridgemate Play servers and every time you play with the partner you're currently playing with, this system card is used. The system card is automatically displayed to your opponents at the start of each round.

Settings

There are various options available during play, although some are not available depending on the size of your screen.

Note:

- The Interface's language follows the language you have set in the Bridgemate Play portal.
- If you close your browser accidentally, reopen your browser, go to <https://www.bridgemate.club>, log in and go back to the session with the "Join Event" button. You will be where the play left off.
- All scores of the complete hybrid session will be uploaded and displayed in the Bridgemate App.

The session organizer may restrict the display of scores and rankings during the session. After the session has completed, the scores and rankings are available in Bridgemate Play and in the Bridgemate app.

For more information on the Bridgemate app, see <https://www.bridgemate.us/app/>