

# USB Server – Driver Installation

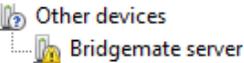
## XP – Vista – Windows 7, 8/8.1 & 10

The new Bridgemate II USB server is fully USB 2.0 (as well as 3.0 and 1.1) compliant. After the driver has been installed, the USB server may be connected to any USB port, and the driver will normally install automatically. However, on some computers it may be necessary to always use the same USB port or install the driver on each USB port.

### **Before connecting the USB server to the PC:**

1. Normally, the Bridgemate Control Software (BCS) program will also install the USB Server driver on your PC.
  - If you note that the driver has been installed, skip to item 2 below.
  - If there was no indication the driver was installed, run the "BM2serverDriverInstall.exe" program. This file is on the Bridgemate Flash Drive in the Drivers/USB Server folder or may be downloaded from: <http://www.bridgemate.com/resources/drivers/BM2serverDriverInstall.exe>
2. After the driver has been installed (by the BCS installation or running the BM2serverDriverInstall.exe program), connect the USB server to the computer. Depending on the Windows® operating system, the driver will be installed automatically or there will be a prompt (probably the "New Hardware Wizard") that new hardware has been found and Windows® needs to install a driver. On the next screen - let Windows automatically search for the driver on your computer. The driver should be found and installed

### **If the driver is not installed automatically:**

- Connect the USB Server to your PC and locate Windows' Device Manager.
  - Windows XP: Start → Control Panel → System → Hardware → Device Manager  
-or- → Performance and Maintenance → System → Hardware → Device Manager.
  - Windows 7 & Vista: Start → Computer → System Properties → Device Manager
  - Windows 8/8.1 & 10: "Windows key & X" to display the "Quick Access Menu." Click on Device Manager
- Look for "Bridgemate Server" with a yellow alert flag.  Right click on this entry and left click on Update Driver.
  - Windows XP: It should display the "New Hardware Wizard" (see above);
  - Windows 7, 8/8.1, 10, Vista: Click on "Search automatically..."
- The driver should be found and installed. If not, follow the manual procedure described below.

### **Install driver manually:**

In Device Manager right click on Bridgemate server and left click on "Update Driver Software."

- Windows XP: It should display the "New Hardware Wizard"
  - Click "No, not this time" – Do not go to the Internet to search for the driver – click "Next"
  - Click "Install from a list or specific location (Advanced) – click "Next"
  - Uncheck "Search..." and check "Include this location in the search"
  - Click "Browse"
  - Go to "My computer" → Bridgemate flash drive → click OK
  - This returns you to the previous screen: Click "Next"
  - The driver will be installed.
- Windows 7, 8/8.1, 10, Vista:
  - Click on "Browse my computer for driver software"
  - Below Search for Driver software in this location click on "Browse"
  - In the Browse for Folder window, go to "Computer" → Bridgemate flash drive → click OK  
In lieu of the Bridgemate flash drive see the Note below.
  - This returns you to the previous screen: Click "Next"
  - The driver will be installed.

Note: In lieu of the Flash drive, download the file at [www.bridgemate.com/resources/drivers/BM2serverDriverInstall.exe](http://www.bridgemate.com/resources/drivers/BM2serverDriverInstall.exe) and run it. Then, follow the instructions above for automatic installation.

After the driver is installed, please start the Bridgemate Control Software from "All Programs" → "Bridgemate Pro" → Bridgemate Control Software. You may need to disconnect and reconnect the server before the Bridgemate program will show that the server is "Connected."